



**Kwikfix Recruitment
Services Limited.**

**STAFF INTERVIEW QUESTIONS FOR HEALTH CARE ASSISTANT’S/SUPPORT
WORKERS**

Name of applicant:

Approximately how long have you worked in care for?

- 0-6 months
- 6 months-1 year
- 1-2 years
- Other

What types of care environments have you worked in?

- Elderly residential home
- Elderly dementia care
- Acute hospital wards
- Domiciliary care
- Learning disability
- Mental health residential
- Mental health hospital

Have you completed any Healthcare Training courses?

- Moving & Handling
- Health & Safety
- Fire Awareness
- Food Hygiene
- Basic First Aid
- Other

Have you completed any Healthcare NVQ’S?

NVQ Level..... Valid until.....

What training courses does the staff member require?

- Moving & Handling
- Health & Safety
- Fire Awareness
- Food Hygiene
- Basic First Aid
- Other

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Do you have a current valid (within 6 months) CRB certificate?

Yes No

Reference Number
Company applied through
Date applied
Valid until

Do you have a full current driving license?

Yes No

Do you own a car or have a permanent transport?

Yes No

If you found a client was not given the correct care what would you do?

- Report to manager
- Give correct care
- Make carer aware
- Report to agency
- Nothing

If a client was verbally abusive towards you, what would you do?

Be abusive in return
Refuse to care for client

- Ignore abuse & continue caring
- Get emotional & stressed
- Report to person in charge
- Leave premises

If a client was physically abusive towards you, what would you do?

- Be abusive towards client
- Refuse to care for client
- Ignore abuse & continue caring
- Get emotional & stressed
- Report to person in charge

If a client needs to be transferred in a wheelchair from one location to another what 4 steps must be taken to ensure the client remains safe before taking off?

- Breaks are on whilst loading client
- Client is positioned appropriately
- Seatbelt is fastened appropriately
- Foot pedals are in place
- Other

If a client who is unable to feed themselves refused to eat whilst you were feeding them, what would you do?

- Force client to eat
- Allow client to feed themselves
- Leave food with client & leave
- Report to person in charge
- Other

What would you do if you found that a client was not looking very well but they said they were fine or o.k.?

- Report to manager
- Give correct care
- Make carer aware
- Report to agency
- Call doctor
- Nothing

If a client collapsed on the floor unexpectedly what is the first thing you should do?

- Press the nearest warning button & wait with client
- Try to lift client back up
- Leave client & get help from another carer
- Nothing let someone else deal with it
- Other

If you found that a member of staff working with you or was in a higher position than you was acting very unprofessional or was treating you unfairly what would you do?

- Act rudely towards that staff member
- Keep quiet about it whilst feeling upset
- Report to manager or agency
- Tell another member of staff
- Other

If you were told to carry out a job within the workplace that was not part of your job description or something you were not happy or familiar with, what would you do?

- Refuse to do it
- Speak to the manager
- Speak to agency
- Leave home
- Other

If you were given a shift with notice and accepted it but then you found that you could not make it, what would you do?

- Not turn up
- Ask another colleague to work
- Contact workplace to let them know
- Contact agency in advance
- Other

Interviewed byDatePosition.....

Applicant's Signature: Date Position.....